

Quality Management midyear summary
May 2009

Primary quality audit tool status

Audit / program type	N audits conducted	N leading to corrective action	% of corrective action plans that were acceptable
Claims verification (all prog types)	96	16	100%
SUD	10	8	100%
MI/DD Quality of Care	16	9	100%
MI/DD residential	80	27	100%

Review type	Review purpose	As of 5/4/2009			
		Number of reviews	Individual items	Programs surveyed	Distinct consumers / records
All review types		1,364	87,680	165	1,118
CFC Residential Record Admin Tool FY08/09	Measure compliance with administrative standards for children's foster care providers	3	310	2	1
CFC Residential Record Review Tool FY08/09	Measure quality of care for children's foster care providers	2	46	2	2
Claims Verification Audit Tool FY08/09	Measure billing compliance	*	1,725	115	*
Methadone Tool FY08/09	Measure compliance with specific standards applicable to methadone programs	16	800	1	16
MHSIP Adult Consumer Survey FY 08/09	Measure consumer satisfaction for adults	85	3,485	20	85
MHSIP Children Consumer Survey FY 08/09	Measure consumer satisfaction for children/parents	38	1,178	9	38
Outpatient Services Tool FY08/09	Measure quality of care for outpatient providers	170	13,770	8	167

* Audit tool does not support count of individual cases.

Review type	Review purpose	As of 5/4/2009			
		Number of reviews	Individual items	Programs surveyed	Distinct consumers / records
Primary MH Tool FY08/09	Measure quality of care for primary providers of services for individuals with MI/DD	189	21,357	9	189
Primary SA Tool FY 08/09	Measure quality fo care for primary providers of services for individuals with substance use disorders	197	22,458	12	196
Quality of Care Crisis Stabilization Record Review FY07- 09	Measure quality using specialized standards for crisis stabilization services	26	1,378	1	26
Specialized Residential Admin Tool FY 08/09	Measure compliance with administrative standards for providers of specialized residential services for adults	86	9,374	79	1
Specialized Residential Tool FY 08/09	Measure quality of care for specialized residential providers.	436	11,772	79	433